



HARTWELL PLACE

Chicago Methodist Senior Services

April 27, 2020

Dear Family Members and Friends,

We remain committed to sharing information with you regarding the COVID-19 pandemic. On Sunday, April 26th we received confirmation that an additional resident of Chicago Methodist Senior Services, living at Hartwell Place, tested positive for COVID-19.

We are working in coordination with the Illinois Department of Public Health (IDPH) alongside the Chicago Department of Public Health (CDPH), and will continue to follow best known practices for treatment and containment of COVID-19. We continue the following practices to minimize risk of spreading the virus:

- All residents in the community are currently quarantined in their personal rooms where they are receiving all care, meals, and activities.
- All eight residents who tested positive for COVID-19 are quarantined on one floor of the community.
- We are cohorting staff; assigning specific staff to care for residents who have tested positive for COVID-19 and specific staff to care for residents who have tested negative for COVID-19.
- We are screening and monitoring of all employees and residents for signs and symptoms.

I understand this is a difficult and stressful time. The safety and health of all your loved ones remains our top priority. We will continue to provide regular updates as we know more. I am here to answer any of your questions and can be reached at 773-275-2400 or Jennifer.vernoski@cmsschicago.org.

Sincerely,

Jennifer Vernoski
Director

P.S. Many of you have generously asked how you can help staff during this time. With the help of the organization Give InKind, we have created an opportunity for community members to donate a meal that will be delivered to staff, [click here](#) to view the website. Simply follow the steps to place the delivery order and the Hartwell team will receive the order and safely distribute the meals to staff. For the safety of all, please be sure to follow the guidelines provided. If you would like to donate a meal and need assistance with the process, you can reach out to Ann Brennan, Director of Volunteer Services, at ann.brennan@cmsschicago.org.