



**HARTWELL PLACE**

## Chicago Methodist Senior Services

April 17, 2020

Dear Family Members and Friends,

As of Thursday, April 16 we became aware that a number of staff members and residents of Chicago Methodist Senior Services (CMSS), working and living at Hartwell Place, tested positive for COVID-19. As a result, we are taking the following steps to care for the residents and employees and to reduce the risk for further spread of the virus.

- Any staff member who tested positive for COVID-19 is at home self-isolating and will not return to work until they are cleared by their physician.
- All residents in the community are currently quarantined in their personal rooms where they are receiving all care, meals, and activities.
- All residents who tested positive for COVID-19 are quarantined on one floor of the facility.
- We are cohorting staff; assigning specific staff to care for residents who have tested positive for COVID-19 and specific staff to care for residents who have tested negative for COVID-19.
- As an additional precaution, some residents of Hartwell Place who have tested negative for COVID-19 will be moved to another CMSS community.
- We will continue to screen and monitor all employees and residents for signs and symptoms.

We are working in coordination with the Illinois Department of Public Health (IDPH) alongside the Chicago Department of Public Health (CDPH), and will continue to follow best known practices for treatment and containment of the virus.

I understand this is a difficult and stressful time, the safety and health of all your loved ones remains our top priority. I am here to answer any of your questions and can be reached at 773-275-2400 or [Jennifer.vernoski@cmsschicago.org](mailto:Jennifer.vernoski@cmsschicago.org).

Sincerely,

Jennifer Vernoski  
Director