



## Chicago Methodist Senior Services

Dear CMSS Friends & Family Members,

Chicago Methodist Senior Services continues to collect information and collaborate with the Centers for Medicare & Medicaid Services (CMS), the Illinois Department of Public Health, and the Center for Disease Control (CDC), and evaluate our actions on an ongoing basis to ensure we are adhering to the latest public health guidelines and best practices as they continue to evolve.

**Visitation continues to be restricted to only essential medical personnel.** Essential medical personnel include, but are not limited to, physicians, private caregivers, x-ray technicians, hospice workers or lab technicians. All essential medical personnel will be screened for symptoms and temperature upon entering the building.

Special consideration will be allowed for the residents on hospice, or during end-of-life situations. Those visits will be approved beforehand and limited to one guest at a time.

As an additional precaution, we are screening every employee, resident and private caregiver on a shift to shift basis, with temperature and symptom checks, and employees and caregivers who are sick or experiencing any symptoms do not come to work.

We recognize how difficult it may be not to visit your loved one during this time. Life Enrichment and Social Services teams will make every effort to coordinate phone and virtual communication requests to help you keep in touch whenever possible.

**To adhere to the recommendation of Social Distancing the following are in place:**

- **Scheduled daily activities will be modified to accommodate no more than 5 residents at a time.**
- **Staff will work with residents to identify in room activities of interest.**

- **Whenever possible, meals will be served in resident's rooms/ apartments.**
- **All therapy disciplines will continue in the therapy gym or bedside at Wesley Place.**
- **All outside events have been cancelled.**

CMSS is committed to doing all we can to keep our communities safe and healthy, and we are here to support Chicago-area older adults and their loved ones during this difficult time.

Please contact us if you would like more clarification on visitation by sending an email to [info@cmsschicago.org](mailto:info@cmsschicago.org) or call us at 773-769-5500.

Take care and be safe.

Be Well,

Bill Lowe  
President and CEO